

The background features a black and white photograph of a bridge with a complex truss structure. Overlaid on this are several large, semi-transparent geometric shapes in shades of red, orange, and yellow, creating a dynamic, layered effect.

# A DECADE OF PROGRESS

# A LIFETIME OF CHANGE

TRANSFORMATIVE ACTION IN ENDING HOMELESSNESS.  
**LEARN. SHARE. INSPIRE.**



7 Cities

Conference on Housing First and Homelessness

Red Deer | 2018 | June 11 - 13

Celebrate our collective impact.  
Learn from our experiences.  
Share our best practices.  
Inspire transformative action.



# CONFERENCE ON HOUSING FIRST AND HOMELESSNESS - 2018

A DECADE OF PROGRESS, A LIFETIME OF CHANGE. TRANSFORMATIVE ACTION IN ENDING HOMELESSNESS. LEARN. SHARE. INSPIRE.

The 7 Cities annual conference is an exciting forum that brings together homeless-serving sector leadership, front-line agency staff, researchers, individuals with lived experience and government representatives from across the province, as well as Canada. The conversations are lively, the learning is deep and the sharing of successes, best practices and evolutionary thinking on ending homelessness is inspiring.

## DATES:

**Welcome Reception:** Monday, June 11, 2018 – 7:00 to 9:00pm

**Conference:** Tuesday, June 12, 2018 – 8:00 to 4:30pm  
Wednesday, June 13, 2018 – 7:15 to 2:10pm

## LOCATION:

Sheraton Red Deer Hotel  
3310 50 Avenue,  
Red Deer, AB, T4N 3X9  
(403) 346-2091

## THE FOUR C'S

### COMMUNICATION

**Learn from our experiences.** Sharing knowledge, research, information on best practices, success and opportunities to grow through mistakes is key to capacity building and the creation of a strong homeless-serving sector. This conference will offer insights in communicating to improve outcomes for clients, and programs.

### COLLABORATION

**Share our best practices.** Collective impact means working together through a shared vision and understanding of what it means to serve people at risk of or experiencing homelessness. This conference will focus on creative collaborations within the homeless-serving sector and with organizations outside the normal system of care. It will provide insight into how to measure success, pitfalls to avoid and best practices in how to share resources to elevate the success of housing first and ending homelessness.

### CELEBRATION

**Celebrate our collective impact.** Everyone is doing great things, but, if no one knows what you're doing, they can't learn from your success. This conference will share experiences, successes, data and evidence on how it is all happening in Alberta.

### CREATION

**Inspire transformative action.** One of the five tenets of Ethical Intelligence is to "Create Better." To inspire transformative action we must courageously look at what is possible, and not allow ourselves to fall short of the finish line or grow comfortable with where we are at. This conference will ignite the conversations with thoughtful discourse on emerging practices, what organizations have done to create better and the courageous leaps that they have taken to inspire transformative action throughout their organizations, within and between systems.





# CONTENTS

- 10 General Information
- 11 Floor Map
- 12 Program at a Glance
- 14 Keynote Speakers

## JUNE 12

---

- 17 Evening Reception

## JUNE 11

---

- 19 Block 1 (8:00 - 10:15)
- 20 Block 2 (10:30 - 12:00)
- 23 Block 3 (12:00 - 1:30)
- 25 Block 4 (1:30 - 2:45)
- 28 Block 5 (3:15 - 4:30)

## JUNE 13

---

- 33 Block 6 (7:15 - 9:20)
- 34 Block 7 (9:30 - 10:45)
- 37 Block 8 (11:00 - 12:00)
- 39 Block 9 (12:00 - 2:10)
- 40 Special Thanks

## THANK YOU, SPONSORS!

---

The 7 Cities on Housing and Homelessness is grateful for all the generous contributions to the conference. Thank you to our sponsors:

The City of Red Deer

Homeward Trust Edmonton

Calgary Homeless Foundation

The City of Grande Prairie

The Regional Municipality of Wood Buffalo

The Medicine Hat Community Housing Society

The City of Lethbridge





Premier of Alberta

Office of the Premier, 307 Legislature Building, Edmonton, Alberta T5K 2B6 Canada



## Message from Honourable Rachel Notley Premier of Alberta

*On behalf of the Government of Alberta, it is my pleasure to send my best wishes for a successful conference to all the dedicated and visionary people who work together through the 7 Cities on Housing First and Homelessness.*

*Too many Albertans have no home, and too many Albertans live on the verge of homelessness. The commitment you have made to give people a hand up and out of the cycle of poverty benefits all of us, and all of our communities, making them more diverse, resilient, and inclusive.*

*You have chosen to make a real difference. It is a difficult job and a tiring one, physically and emotionally. While you share what works at this year's convention, I hope it also helps you recharge and inspires you, so your spirit as well as your strategies are renewed.*

*You are working to make life better for Alberta's most vulnerable people. Our government shares your commitment to this critical work. On behalf of all Albertans — I thank you.*

Rachel Notley

*June 11-13, 2018*

## MESSAGE FROM THE MAYOR OF THE CITY OF RED DEER

TARA VEER




On behalf of Red Deer City Council, The City of Red Deer and the over 100,000 local and 350,000 regional citizens we serve, it is a privilege to welcome delegates and keynote speakers to the 7 Cities Conference on Housing First and Homelessness. We commend your efforts through your collaborative discussions and presentations to move forward in ending homelessness in Alberta.

I would like to personally thank the many organizers and volunteers who worked tirelessly to bring this conference together. Your dedication to support continued dialogue and effect solutions for our social challenges is commendable. You have brought together an exemplary team of professionals, practitioners and strong advocates who we are confident will help end homelessness throughout our Province.

We hope that those of you who are our guests to our community will enjoy all that Red Deer has to offer during your stay in the great city we are fortunate to call our home. We trust you will return home with a renewed passion to continue the amazing work you do to build strong community life for all.

Yours truly,



Her Worship Mayor Tara Veer  
The City of Red Deer



## MESSAGE FROM THE 7 CITIES CHAIR

### SUSAN MCGEE

On behalf of Alberta's 7 Cities on Housing and Homelessness (7 Cities), I would like to welcome you to the 2018 Conference on Housing First and Homelessness.

7 Cities is made up of the lead organizations responsible for the implementation of local Plans to End Homelessness, using a systems approach to align efforts and resources for greater impact. Since 2001, our organizations have been working together to address housing and support needs in our communities. Following the release of A Plan for Alberta, Ending Homelessness in 10 Years (2009), we have made considerable progress and been able to apply the knowledge we've gained for greater effectiveness in our work across the province, as well as contributing to national and international dialogues around housing and homelessness.

Our theme this year is A Decade of Progress, a Lifetime of Change, and as we look back over a decade of work, we can see how our knowledge and understanding has grown, as well as our ability to collaborate across the province. This collaboration includes Alberta's third provincially-coordinated Point-in-Time Count to measure the portrait of homelessness in our province, the first to align with the national coordinated homeless count. Beyond Point-in-Time counts, we can see locally gathered data that shows the impact of our work within our province, which has contributed to the important work of our highly successful data committee. Much of this research and collaboration has strengthened our organizations' combined efforts on program innovations as we strive for leading edge, evidence-based programming to end homelessness in Alberta.

We have accomplished much as a province over the past 10 years, and recognition of that work is worthy of celebration. Although we are moving in the right direction, we also know we still have much to do.

Ending homelessness requires more than a program. We must continue to work together, including all orders of government and corresponding ministries, health services, and community-based stakeholders, to collectively ensure that every Albertan is supported in a place they can call home. We must collaboratively advocate for increased affordable and permanent supportive housing, ensure a focused priority on prevention, and engage mainstream systems to provide ongoing supports.

Thank-you to all the 7 Cities delegates as well as conference organizers, sponsors and volunteers for supporting this conference. Most of all, I would like all of us to recognize the importance of the front-line staff who have made all of this real and possible through their commitment to Housing First, their unwavering ability to never define people by their experience of homelessness, and their commitment to the potential of every single person we serve.

Together, we will end homelessness in Alberta.

Yours truly,

Susan McGee, 7 Cities Chair  
CEO, Homeward Trust Edmonton





---

## MESSAGE FROM the HOST CITY

### TRICIA HERCINA

I want to personally welcome everyone to the 2018 7 Cities Conference on Housing First and Homelessness. The City of Red Deer is excited and honoured to host this conference at a time when we are celebrating a decade of progress in the Alberta Plan to End Homelessness and our collaborative efforts and involvement of the seven cities, who are committed and invested in this plan.

Red Deer is excited to have the opportunity to bring together leaders, their innovative ideas and expertise; leaders who will take us forward together. These ideas will not only help us shape the future of Housing First but they are the ideas that motivate positive change as we seek solutions where collaboration and creativity collide.

We, as leaders in our field, are tasked with a mission to work together to create greater efficiencies in helping vulnerable populations within our province. We are working together to offer the best services and supports possible; services that result in people finding stable housing solutions that meet their unique needs.

Our conference is designed to give every person the opportunity to hear and learn from people all across this province and Canada on how they find and define successes. Many of these folks are trailblazers on a mission to end homelessness in their own communities.

This conference is all about forging connections, fostering conversations and spurring ingenuity. We have the opportunity to work together to celebrate the successes of the people in our programs; as they go from homeless to housed. The connections you make at this conference will be connections that further our goal of ending homelessness. You have the ability to play an important role in this mission that we are all on together.

We have come far in this journey, and yet, there remains opportunities ahead of us.

I am, personally, excited to be surrounded by so many exceptional leaders who are committed to influencing the lives of others in positive ways, and I thank you for joining us in Red Deer as we continue on this journey.

Yours truly,



Tricia Hercina  
Acting Social Planning Manager, City of Red Deer

# GENERAL INFORMATION

## REGISTRATION & INFORMATION DESK

The Conference Registration and Information Desk will be open at the entrance of the Conference Centre or in front of the Special Event Centre during the following times:

Monday, June 11 - 5:00pm to 9:00pm

Tuesday, June 12 - 08:00am to 4:30pm

Wednesday, June 13 - 08:00am to 2:00pm

When participants check in at the Registration and Information Desk, they will receive a conference program and their conference badge which must be worn at all times. If for any reason you lose your badge please come to the Conference Registration and Information Desk to have a replacement issued.

## WORKSHOP ATTENDANCE

Only registered participants are permitted to attend sessions. Seating is on a first come first served basis. If a session is full when you arrive, please select another one to attend. Please wear your name badge at all times. If you lose your badge, please go to the 7 Cities Conference Registration and Information Desk to have a new one issued.

## PHOTO

The 7 Cities Conference will be taking photographs and recording video during the conference. By attending the 7 Cities Conference, you hereby acknowledge and agree that 7 Cities may photograph and/or videotape you at this event, as well as use these photographs and/or videos in any publication or media for future educational and promotional activities/materials without further notification of or any compensation to you. Selected images will assist in the promotion of future 7 Cities events and may be used for professional displays, advertisements, printed publications, and/or on the 7 Cities website.

If you do not wish your image to be used please email Stephanie Wall ([stephanie.wall@reddeer.ca](mailto:stephanie.wall@reddeer.ca)) to withdraw consent.

## SCENT FREE CONFERENCE

The 7 Cities recognize that some people are sensitive to scented products and perfumes and strong odors which can precipitate severe reactions. We ask that delegates limit the use of perfumes, scented hair spray, cologne, aftershave and any other highly scented product out of respect for attendees with serious allergies. Thank you for your cooperation.

## SECURITY

Do not leave laptop computers, cellular phones and other personal valuables unattended. For general assistance please ask the conference staff at the 7 Cities Registration & Information Desk.

# FLOOR MAP

## VENUE MAP

- 1- VENETIAN ROOM

2- MONACO

3- SANTANO

4- MARSEILLE

5- SAVONA

6- PALERMO

7- CONVENTION CONCOURSE

8- GENOVA

9- VALENTIA

10- SAN REMO

11- SORRENTO

12- PISA

13- R&R GRILL RESTAURANT

14- CONFERENCE SERVICES

15- JOE'S CAFE

16- CAPRI HAIR SALON

17- SIDE STREET FASHIONS
- 18- TOWER GUEST ROOMS

19- GARDEN TERRACE LOUNGE

20- SHERATON BUSINESS CENTRE

21- MAIN LOBBY GUEST RECEPTION

22- TRADITIONAL GUEST ROOMS

23- INDOOR POOL & WHIRLPOOL

24- EXECUTIVE BOARDROOM 1

25- EXECUTIVE BOARDROOM 2

26- EXECUTIVE BOARDROOM 3

27- VLT LOUNGE

28- BILLIARDS LOUNGE

29- BILLY BOB'S DANCE HALL

30- MEN'S PUBLIC WASHROOM

31- LADIES PUBLIC WASHROOM

32- COAT CHECK

33- SPECIAL EVENT CENTRE LOBBY

34- CONVENTION CENTRE LOBBY
- TUSCANY - MONACO + SANTANO

FLORENCE - PALERMO + SAVONA + MARSEILLE

MILAN - SANTANO + PALERMO + SAVONA + MARSEILLE

MEDITERRANEAN - MONACO + SANTANO + PALERMO + SAVONA + MARSEILLE

## CONFERENCE LEGEND

- TUSCANY
- PALERMO
- SAVONA
- MARSEILLE
- BOARDROOM #2
- ACCA
- SPECIAL EVENTS



# TUESDAY, JUNE 12, 2018

## PROGRAM AT A GLANCE

	Room	Start Time	End Time	Title
Block 1	Special Event Centre	8:00	8:45	Breakfast
		8:45	8:50	Welcome Remarks
		8:50	9:15	Opening Prayer
		9:15	9:25	Remarks from The City of Red Deer
		9:25	9:30	Opening Remarks
		9:30	10:10	Keynote: Dr. Alina Turner
		10:10	10:15	Session Remarks
		10:15	10:30	Break
Block 2	Palermo	10:30	12:00	The LGBTQ2S Youth Housing and Shelter Guidelines Reviewed
				Mental Health Supports for Housing First Clients: Putting Therapeutic Principles into Practice
				Making the Shift in Housing First for Youth
	Savona	10:30	12:00	HOME-SMART: The Housing Liaison Model
				Tenancy Liabilities: Understanding a Tenant's Exceptional Costs
	Marseille	10:30	12:00	Supported Referrals - An Approach to Ending Chronic Homelessness
				Costs and System Savings of Supportive Housing Programs
	Santano	10:30	12:00	Rapid Rehousing for Homeless Youth
				Spaces, Places and States of Mind: Making Room for Alternative Housing and Communities in Housing First
				Working with Vulnerable Sub Populations: Our Journey, Our Learnings and Our Next Steps
	Monaco	10:30	12:00	What will the National Housing Strategy mean for Alberta?
				Graduation: Not a forever model
Board Room #2	10:30	12:00	The Importance of Collaboration during Housing	
			Housing Stability through Short Term Intervention	
Block 3	Special Event Centre	12:00	12:30	Lunch
		12:00	12:30	Landlord Engagement Conversation
		12:30	12:33	Introduction of Keynote Speaker
		12:33	1:15	Keynote: Hon. Dr. Reg Crowshoe
		1:15	1:20	Session Remarks
Block 4	Palermo	1:30	2:45	Starry Night Performance
	Savona	1:30	2:45	Indigenous Homelessness in Edmonton
				The Calgary Homeless Foundation Almanac
	Marseille	1:30	2:45	Trust the Process: A Case for Indigenous Participatory Learning as Training for Agencies, Teams and Front Line Staff
				Helping Families Stay Housed: Collaborating to Prevent Family Homelessness
	Santano	1:30	2:45	The Balance Wheel
	Monaco	1:30	2:45	Impact of Partnerships: Calgary Housing's Experience
Housing Chronic Shelter Stayers through Collective Impact: Data Driving Innovative Collaboration to Effectively Target and Triage into Housing First Programs				
Board Room #2	1:30	2:45	Collaboration to Prevent and Address Older Adult	
			Impacts of Natural Disaster on the Vulnerable Sector	
		2:45	3:15	Break
Block 5	Palermo	3:15	4:30	Adverse Childhood Experiences: A Key Piece to Understanding Homelessness
				Women's Homelessness: A Macro Perspective
	Savona	3:15	4:30	Aspects of behavioral change - Why is it so hard to change?
				Never Give Up
	Marseille	3:15	4:30	E4C Financial Management Hub; Financial Stability and Empowerment
				Housing First for clients/parents with FASD using the PCAP Philosophy
	Santano	3:15	4:30	Beyond Housing First
				Preventing Homelessness with Diversion
	Monaco	3:15	4:30	HelpSeeker: Technology-Led Social Innovation to Prevent & End Homelessness
				From Shelter to Housing: How Agency Partnerships Can Keep Clients Housed
	Board Room #2	3:15	4:30	Reducing Acute Care Use in Low-Income Individuals with Complex Social Needs, Addictions, Health and Mental disorders
				The Client Action Committee: Lived Experience Works!
	Board Room #2	3:15	4:30	A Developmentally Supportive Youth Housing Model
The Alberta Alternative Budget				



# WEDNESDAY, JUNE 13, 2018

## PROGRAM AT A GLANCE

	Room	Start Time	End Time	Title
Block 6	Special Event Centre	7:15	8:08	Breakfast
		8:08	8:10	Welcome Remarks
		8:10	8:15	Opening Prayer
		8:15	8:30	Breakfast Plenary Introduction
		8:30	9:15	Breakfast Plenary
		9:15	9:20	Session Remarks
		9:20	9:30	Break
Block 7	Palermo	9:30	10:45	Point in Time Counts: Lessons and Findings from the Last 10 Years
				20,000 Homes Campaign in Alberta
	Savona	9:30	10:45	Reducing Inequality through Social Enterprise
				Engaging purposeful community: Interpersonal Processes as part of Permanent Supportive Housing and Case Management
	Marseille	9:30	10:45	Navigating Youth out of Homelessness
				Modern Outreach - Moving from a Flashlight in the Fog, to a Lighthouse in the Clearing
	Santano	9:30	10:45	Housing Stability for Survivors of Domestic Violence
				Wellness - Growing Our Agency's Culture
	Monaco	9:30	10:45	Integration of Housing and Wellness services - 1 year data review
				The Provision of Dental Care to Emergency Shelter Users; Corresponds to Lower Shelter Use Over Time
	Board Room #2	9:30	10:45	Lead Yourself First using Professional Boundaries
Block 8		10:45	11:00	Break
	Palermo	11:00	12:00	Including the Voice of the Homeless in Service Delivery and Planning
				Calgary Youth Advisory Table - Influencing Policy, Improving Services and Creating Awareness About Youth Homelessness
	Savona	11:00	12:00	The Travelling Art Therapist: A Case Study on the Interface Between Housing First, Cultural Support and Art Therapy
				Lived Experience Success Stories
	Marseille	11:00	12:00	McMan Youth, Family and Community Services: Arcadia
				Creating a Work-Life Balance
	Santano	11:00	12:00	Reconciliation: A Decade after the Apology
				What will the Recently-announced Federal Housing Dollars for Indigenous Peoples mean for Alberta?
	Monaco	11:00	12:00	Reflections on Rain City's Overdose Response
	Board Room #2	11:00	12:00	Tools for Building Sustainable Affordable Housing
				Preventing Homelessness: A Collaborative Approach
Block 9	Special Event Centre	12:00	12:30	Lunch
		12:30	12:35	Introduction of Keynote Speaker
		12:35	1:45	Lunch Key Note: Natalie Napier
		1:45	2:00	Closing Remarks and Door Prize Draws
		2:00	2:10	Closing Prayer

# KEYNOTE SPEAKERS

## DR. ALINA TURNER

**Date:** June 12, 2018 **Time:** 9:30 - 10:10 **Room:** Special Event Centre



**Dr. Alina Turner** is the Principal of Turner Strategies, a consulting firm dedicated to accelerating social impact in Calgary and a Fellow at the School of Public Policy, University of Calgary. Alina is recognized as a leading researcher and thinker on social issues with proven implementation results. Her work on system planning is recognized as a leading practice and often called upon as a model across communities. Her drive and passion for this work is grounded in her lived experience of the social issues she continues to challenge in her profession work. Alina has worked at an executive leadership level at both management and board of directors' levels for the past 10 years. As VP Strategy at the Calgary Homeless Foundation Alina led the implementation of Canada's first Homelessness Management Information System (HMIS) and designed Calgary's Housing First System of Care with \$35 million in annual investments across 40 programs. Most recently, Alina founded Turner Innovations, a social enterprise spinoff with HelpSeeker.org as its first product in a line of innovative technology-based solutions to complex social challenges.

## HON. DR. REG CROWSHOE

**Date:** June 12, 2018 **Time:** 12:33 - 1:30 **Room:** Special Event Centre



**Dr. Reg Crowshoe** is a member of the Piikuni First Nation in Southern Alberta, where he formerly served as chief. Dr. Crowshoe has a long standing relationship with the University of Calgary and has generously shared and offered his assistance, ceremonial leadership, and traditional knowledge to students, The Native Centre and other faculties for many years. Dr. Crowshoe is widely recognized for his dedication to Piikuni artifacts, traditions, language, culture, and history, and, like his father the late Joseph Crowshoe, was awarded an honorary Doctorate Degree by the University of Calgary in 2001. Dr. Crowshoe is also the founder of the Old Man River Cultural Society, and he authored the book "Akak'stiman, A Blackfoot Framework for Decision-Making and Mediation Processes", published by University of Calgary Press in 2002.

## DR. DAVID SWANN

**Date:** June 13, 2018 **Time:** 8:30 - 9:15 **Room:** Special Event Centre



**Dr. David Swann** was the Medical Officer of Health from 1988-2002, first elected 2004 in Calgary - Mountain View. MLA for four terms and Alberta Liberal Leader in 2008-09. Co-Chair of Premier's panel reviewing Mental Health and Addiction services in AB, resulting in Valuing Mental Health report 2016. He is an advocate for integrated services for youth and adults with mental health issues and addictions.

## CATHARINE HUME

**Date:** June 13, 2018 **Time:** 8:30 - 9:15 **Room:** Special Event Centre



**Catharine Hume** is the Co-Executive Director of RainCity Housing, an organization that focuses on providing safe, secure housing options for people who have experienced homelessness, mental health and substance use issues and other forms of marginalization. She has been acknowledged for leading the largest research demonstration project in mental health and homelessness (At Home/ Chez-Soi) with national policy, program and capacity impact. Catharine has extensive government relations experience, with a known track record of providing trusted advice to government. Her leadership style is characterized by optimism, transparency, and integrity. Catharine's career reflects a focus on innovation, learning across diversity, and informing system change through evidence and evaluation.

## JAIME ROGERS

**Date:** June 13, 2018      **Time:** 8:30-9:15      **Room:** Special Event Centre



**Jaime Rogers** is the Manager of the Homeless and Housing Development Department with the Medicine Hat Community Housing Society. Medicine Hat, Alberta has been recognized nationally and internationally for the significant strides that have been made towards ending homelessness. Jaime is charged with leading the oversight, implementation and monitoring of At Home in Medicine Hat – Our Plan to End Homelessness utilizing a housing first and systems planning approach. Jaime holds a Master of Social Work from the University of British Columbia and a Bachelor of Social Work from the University of Calgary. She is also a certified Charrette Planner.

## TIM RICHTER

**Date:** June 13, 2018      **Time:** 8:30-9:15      **Room:** Special Event Centre



**Tim Richter** is the Founder, President & CEO of the Canadian Alliance to End Homelessness (CAEH). The CAEH leads a national movement of individuals, organizations and communities working together to end homelessness in Canada. Under his leadership, the CAEH has helped shape federal, provincial and local homelessness action and policy including the implementation of Housing First, hosted four highly successful National Conferences on Ending Homelessness, and launched the 20,000 Homes Campaign—a national movement working together to house 20,000 of Canada's most vulnerable homeless people by July 1, 2020. Prior to joining the CAEH, Tim was President & CEO of the Calgary Homeless Foundation charged with leading the implementation of Calgary's 10 Year Plan to End Homelessness – the first plan of its kind in Canada. In the first four years of Calgary's 10 Year Plan more than 4,000 homeless men, women and children were housed, 3,582 units of affordable housing were funded, and homelessness went down for the first time in 20 years of counting. Tim received a Bachelor of Arts in Political Science and History as well as a Bachelor of Applied Communications. He lives in Calgary, Alberta with his wife and three children.

## NATALIE NAPIER

**Date:** June 13, 2018      **Time:** 12:30 - 1:45      **Room:** Special Event Centre



**Natalie Napier** is lead coach at **In With Forward**. She holds a BA in International Development, an MA in (Canadian) History, and abandoned an all-but-thesis MA in Philosophy of Education. She has worked in community economic development for over ten years, where she has helped found social enterprises and cooperatives. Natalie finds the human kind of problems the most irresistible (but will quickly walk away from a computer on the blink). The ways that communities produce different opportunities, experiences, and connections is, in her opinion, just gripping.



**JUNE**

**11**

**DAY**

---

**1**





# EVENING RECEPTION

---

It's time to make connections and get connected to the conference buzz!

JUNE

11

JOIN US AT THE

**SHERATON SPECIAL EVENT CENTRE**  
**between 7:00 and 9:00 pm**  
for networking.

Registration table opens at 5:00 pm

Pick up your Conference Program,  
connect with fellow conference attendees.

*Light refreshments and cash bar available.*

This is one mixer you don't want to miss!

#endhomelessnessAB  
#AB7cities





DAY

---

2

# BLOCK 1 (8:00 – 10:15)

## SPECIAL EVENT CENTRE

### BREAKFAST

**Date:** June 12, 2018 **Time:** 8:00 - 8:45 **Room:** Special Event Centre

### WELCOME REMARKS

TRICIA HERCINA, ACTING SOCIAL PLANNING MANAGER  
THE CITY OF RED DEER

**Date:** June 12, 2018 **Time:** 8:45 - 8:50 **Room:** Special Event Centre

### OPENING PRAYER

ELDER LYNN JONASSON  
RED DEER URBAN ABORIGINAL VOICES SOCIETY

**Date:** June 12, 2018 **Time:** 8:50 - 9:15 **Room:** Special Event Centre

Lynn is a long time resident of Red Deer and a well respected traditional Elder as identified by his community. He works alongside his wife of 38 years, Corky, and together they have a son- River, as well as many other adopted children and relatives. He is a member of the Fisher River Cree Nation located in Treaty 5 land. His community work includes many years as Elder support in the field of addictions at Red Deer Safe Harbour Society as well as Elder support with Vantage Community Services primarily with children in foster care. Lynn was one of the individuals that began the Wellbriety programming in Red Deer, an indigenous way of working through the 12 steps of sobriety. Lynn was passed the teachings of the traditional sweat lodge that is located at Fort Normandeau Red Deer as well other ceremonies from his traditional teacher George Goodstriker and other elders. Lynn is a member of Red Deers Urban Aboriginal Voices Society and a member of the National Collective of Walking With Our Sisters Missing and Murdered Indigenous Women Initiative. He is involved with the Red Deer Remand and the Alternative School as Elder support and volunteers at Red Deer Regional Hospital and Pe' Sakastew ("Pay sag a stay o") Healing Center for men in Maskwacîs.

### REMARKS FROM THE CITY OF RED DEER

MAYOR TARA VEER  
THE CITY OF RED DEER

**Date:** June 12, 2018 **Time:** 9:15 - 9:25 **Room:** Special Event Centre

### OPENING REMARKS

SUSAN MCGEE, CEO, HOMEWARD TRUST EDMONTON  
CHAIR, 7 CITIES ON HOMELESSNESS AND HOUSING FIRST

**Date:** June 12, 2018 **Time:** 9:25 - 9:30 **Room:** Special Event Centre

### KEY NOTE SPEAKER

DR. ALINA TURNER  
TURNER STRATEGIES

**Date:** June 12, 2018 **Time:** 9:30 - 10:10 **Room:** Special Event Centre

**Dr. Alina Turner** is the Principal of Turner Strategies, a consulting firm dedicated to accelerating social impact in Calgary and a Fellow at the School of Public Policy, University of Calgary. Alina is recognized as a leading researcher and thinker on social issues with proven implementation results. Her work on system planning is recognized as a leading practice and often called upon as a model across communities.

## SESSION REMARKS

TRICIA HERCINA, ACTING SOCIAL PLANNING MANAGER  
THE CITY OF RED DEER

**Date:** June 12, 2018 **Time:** 10:10 - 10:15 **Room:** Special Event Centre

## BLOCK 2 (10:30 – 12:00)

### PALERMO

#### THE LGBTQ2S YOUTH HOUSING AND SHELTER GUIDELINES REVIEWED

RENEE IVERSON, MANAGER, CLINICAL SERVICES AND PROGRAM SUPPORTS  
HOMEWARD TRUST EDMONTON

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Palermo

The LGBTQ2S Youth Housing and Shelter Guidelines were developed to assist in building relationships of openness and trust with individual LGBTQ2S clients. In addition, it was to help organizations to develop policies and physical spaces that are safe, affirming and inclusive of LGBTQ2S youth. Finally, the guidelines were to help provide practical tools (i.e. sample gender-inclusive intake forms) and research for creating LGBTQ2S inclusive spaces.

#### MENTAL HEALTH SUPPORTS FOR HOUSING FIRST CLIENTS: PUTTING THERAPEUTIC PRINCIPLES INTO PRACTICE

FAYE ARCHER WILSON (COUNSELLOR & MENTAL HEALTH CLINICIAN); GIO DOLCECORE (SOCIAL WORKER & MENTAL HEALTH CLINICIAN)  
WOODS HOMES CALGARY

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Palermo

Through a comprehensive case study, we will illustrate how the Exit Reach program collaborates with Calgary network of housing first services and programs for youth. Exit Reach is a creative mobile mental health support service designed to maintain the stability of housing offered to clients. During this presentation, the successful outcomes Exit Reach has experienced will be highlighted, including successful housing stability, decreasing symptoms of anxiety and depression, increasing of social networking and community. We will demonstrate our practice of implementing principles of harm reduction, housing first, trauma informed care, natural supports enhancement, and client and family centered care.

#### MAKING THE SHIFT IN HOUSING FIRST FOR YOUTH

LESLIE MCMILLAN (PROGRAM DIRECTOR); ASHLEY WARD (LEAD RESEARCHER)  
A WAY HOME

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Palermo

In 2017, A Way Home Canada in partnership with the Canadian Observatory on Homelessness launched federally-funded demonstration projects on Housing First for Youth in three Canadian cities. The demonstration projects are intended to provide strong proof of concept and an evidence base on Housing First for Youth as a key part of taking this model to scale.



# SAVONA

## HOME-SMART THE HOUSING LIAISON MODEL

SHERRY ERICKSON, PROPERTY MANAGEMENT COORDINATOR, HOMESPACE; RINA MCDERMOTT, LEAD HOUSING LIAISON, HOMESPACE; JAIME JACKSON, OUTREACH WORKER ALBERTA HEALTH SERVICES  
HOMESPACE SOCIETY & ALBERTA HEALTH SERVICES

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Savona

Housing Liaison will demonstrate what the approach would be and when they call upon the agency. HomeSpace is sharing their successful experiences with the Housing Liaison Model as it relates to assisting both agency and resident processes as it increases resident resiliency and eviction prevention.

## TENANCY LIABILITIES: UNDERSTANDING A TENANT'S EXCEPTIONAL COSTS

CHRISTOPHER BATDORF (LANDLORD RELATIONS SPECIALIST)  
HOMEWARD TRUST EDMONTON

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Savona

At the end of every tenancy, Landlord's compile Statements of Account to deduct costs against the Tenant's damage deposit. "Tenancy Liabilities: Understanding a Tenant's Exceptional Costs" will address what costs are the responsibility of a Tenant, which costs are the responsibility of the Landlord, Court Judgments that reinforce both responsibilities, and negotiation options that may assist Housing First Teams to reduce Exceptional Costs while maintaining a positive relationship with Landlords.

# MARSEILLE

## SUPPORTED REFERRALS: AN APPROACH TO ENDING CHRONIC HOMELESSNESS

PHAIDRA JENNER, COORDINATOR SUPPORTED REFERRALS; JULIE STROME, TEAM LEAD FOR OUTREACH HOUSING & COMMUNITY BRIDGE, BISSEL CENTRE; MICHELLE MUCHETU, INTENSIVE SUPPORT & OUTREACH NAVIGATOR, HIV EDMONTON; DOROTHY WIBABARA, DIVERSION SPECIALIST, E4C  
HOMEWARD TRUST EDMONTON

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Marseille

Edmonton's last update to the Ten-Year Plan to End Homelessness has shown that more effort and investment are required to prevent homelessness and intervene "upstream" before individuals and families experience a long-term episode of homelessness and become "chronically homeless". The Supported Referral Program is an innovative pilot project providing start-up housing funds to agencies that are already providing support to individuals. In this presentation, we will explain how supported referrals operate, what the learning has been thus far, and hear from Supported Referral agencies about how this fund has impacted their ability to support their clientele.

## COSTS AND SYSTEM SAVINGS OF SUPPORTIVE HOUSING PROGRAMS

ALI JADIDZADEH, SENIOR RESEARCHER; NICK FALVO, DIRECTOR RESEARCH & DATA; DANIEL DUTTON, POST-DOCTORAL SCHOLAR, THE SCHOOL OF PUBLIC POLICY  
CALGARY HOMELESS FOUNDATION, THE SCHOOL OF PUBLIC POLICY, UNIVERSITY OF CALGARY

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Marseille

This project used three years of Housing First (HF) participant data in Calgary to determine whether HF is associated with savings in the health and justice systems. We show that the systems savings are substantial and the program is cost-saving over all. We will discuss the implications of our findings and what they mean for the homeless serving industry.

## SANTANO

### RAPID REHOUSING FOR HOMELESS YOUTH

CHELSEI MATKOVICH, PERMANENCY WORKER  
MCMAN CALGARY AND AREA

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Santano

Speakers will present on the creation, structure and implementation of the Rapid Rehousing pilot project through McMan Calgary and Area. Chelsi will speak to the successes and challenges of the project thus far, as well as provide data on outcomes and next steps for the project.

### SPACES, PLACES AND STATES OF MIND: MAKING ROOM FOR ALTERNATIVE HOUSING AND COMMUNITIES IN HOUSING FIRST

DR. ERIC WEISSMAN (SOCIOLOGY INSTRUCTOR)  
RED DEER COLLEGE

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Santano

A film and paper presentation that examines a number of intentional tiny home communities built by homeless activists in Toronto and Portland, and looks at how such experimental spaces are now part of housing strategies in major cities.

### WORKING WITH VULNERABLE SUB POPULATIONS: OUR JOURNEY, OUR LEARNINGS AND OUR NEXT STEPS

KRISTIN JOHNSTON (SENIOR COORDINATOR FOR HOUSING); KIM KAKAKAWAY (COORDINATOR, HOME FIRE PROGRAM)  
BOYS AND GIRLS CLUB OF CALGARY

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Santano

In this presentation we will share our journey in developing two programs specifically addressing the needs of both Indigenous and LGBTQ2S+ youth experiencing homelessness. Home Fire is a program for Indigenous youth and Aura is for LGBTQ2S+ youth, both programs serve youth between the ages of 16-24 years old who are at risk of or experiencing homelessness. We will share how we started these programs, our learnings, how we use the HF4Y Core Principles and how Housing First programs across the province can integrate some of our learnings into practice.

## MONACO

### WHAT WILL THE NATIONAL HOUSING STRATEGY MEAN FOR ALBERTA?

MARTINA JILECKOVA (CEO OF HORIZON HOUSING); GREG DEWLING (CEO OF CAPITAL REGION HOUSING); SARAH WOODGATE (PRESIDENT OF CALGARY HOUSING COMPANY); NICK FALVO (DIRECTOR OF RESEARCH & DATA)  
HORIZON HOUSING, CAPITAL REGION HOUSING, CALGARY HOUSING COMPANY, CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Monaco

In November 2017, Canada's federal government released its much-anticipated National Housing Strategy, signaling the federal government's return to the affordable housing arena as a long-term partner. Aiming to reduce chronic homelessness by 50% over 10 years and create a Canada Housing Benefit, this Strategy has great potential for the homelessness sector. But what will it mean for Alberta? This panel discussion seeks to shed light on what the Strategy's on-the-ground implications will be in this province.

## GRADUATION: NOT A FOREVER MODEL

DAMIAN COLLINS (HUMAN GEOGRAPHER); JAIME ROGERS (MANAGER OF HOMELESS & HOUSING DEVELOPMENT, MEDICINE HAT); JEANETTE WAEGEMAKERS SCHIFF (DIRECTOR OF RESEARCH)  
CALGARY HOMELESS FOUNDATION, MEDICINE HAT COMMUNITY HOUSING SOCIETY; PATHWAYS TO HOUSING

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Monaco

For those delivering Housing First in Alberta, the concept of "graduation" is a known entity. However, important debates surround the concept. This panel will seek answers to the following questions: What is graduation? How has the concept evolved in Alberta? How effective is it in system planning? Does it have unintended consequences? What is the best way forward?

## BOARD ROOM 2

### THE IMPORTANCE OF COLLABORATION DURING HOUSING

TAMARA WOLDEGEBREAL (YOUTH PROGRAMS COORDINATOR) ; TRICIA HICKS (CASE MANAGER E4C SAFE SPACES)  
HOMEWARD TRUST EDMONTON; AND E4C SAFE SPACES

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Board Room 2

The presentation will focus on Youth Housing First with the implementation of Safe Spaces and Family and Natural Supports.

### HOUSING STABILITY THROUGH SHORT TERM INTERVENTION

DREWE ROWBOTHAM (PROGRAM MANAGER); ALICIA REYNOLDS (COUNSELLING PSYCHOLOGY)  
E4C

**Date:** June 12, 2018 **Time:** 10:30 - 12:00 **Room:** Board Room 2

e4c RRH has created an effective and efficient 3 month housing intervention. By providing persons served with education and resources, we empower persons served to lift themselves out of homelessness and improve quality of life. Our approach promotes financial literacy, indigenous culture and healthy networks as key to housing stability. e4c RRH achieves these milestones with persons served by embedding them into staff supervision and delivering focused case planning. We have discovered that short term housing intervention is an effective and efficient pathway out of homelessness and want to share how we accomplish it.

## BLOCK 3 (12:00 – 1:30)

## SPECIAL EVENT CENTRE

### LUNCH

**Date:** June 12, 2018 **Time:** 12:00 - 12:30 **Room:** Special Event Centre

## LANDLORD ENGAGEMENT CONVERSATION

### LANDLORD ENGAGEMENT TEAM – RED DEER

**Date:** June 12, 2018 **Time:** 12:00 - 12:30 **Room:** Special Event Centre

Do you work with local landlords in your community? Do you help landlords connect with individuals in the housing first program? Do you work to educate and engage Landlords to provide housing for the vulnerable population in your community? Are you interested to learn more about Landlord Engagement? Have you had great success with Landlord Engagement in your community and have great ideas to share?

If you answered yes to any of these questions - Red Deer's Landlord Engagement Team would love to have you join them at lunch on Tuesday from 12:00 -12:30pm at the marked reserved tables in the Special Event Centre. This is an opportunity to network, share some ideas, share some experiences and learn from one another. They look forward to connecting with you!

## INTRODUCTION OF KEYNOTE SPEAKER

### DIANA KRECSY, PRESIDENT AND CEO CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 12:30 - 12:33 **Room:** Special Event Centre

## KEYNOTE SPEAKER

### DR. REG CROWSHOE PIIKUNI FIRST NATION

**Date:** June 12, 2018 **Time:** 12:33 - 1:15 **Room:** Special Event Centre

Dr. Reg Crowshoe is a member of the Piikuni First Nation in Southern Alberta, where he formerly served as chief. Dr. Crowshoe has a long standing relationship with the University of Calgary and has generously shared and offered his assistance, ceremonial leadership, and traditional knowledge to students, The Native Centre and other faculties for many years. Dr. Crowshoe is widely recognized for his dedication to Piikuni artifacts, traditions, language, culture, and history, and, like his father the late Joseph Crowshoe, was awarded an honorary Doctorate Degree by the University of Calgary in 2001. Dr. Crowshoe is also the founder of the Old Man River Cultural Society, and he authored the book "Akak'stiman, A Blackfoot Framework for Decision-Making and Mediation Processes", published by University of Calgary Press in 2002.

## SESSION REMARKS

### DIANA KRECSY, PRESIDENT AND CEO CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 1:15 - 1:20 **Room:** Special Event Centre



# BLOCK 4 (1:30 – 2:45)

## PALERMO

### STARRY NIGHT PLAY

SCHIZOPHRENIA SOCIETY OF ALBERTA

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Palermo

In 1998, a group of people living with schizophrenia decided to write a play about their lives. They were all part of the SSA's Community Education Program, in which individuals living with the disorder and their family members do public presentations. To educate people about schizophrenia and mental illness. This play is performed in Reader's Theatre. Which means cast members use scripts during the performance. This helps reduce stress, which is a major trigger for symptoms of schizophrenia. When actors are comfortable with performing their role, they can try a new one, which helps build confidence. Each person brings a unique twist to his or her role, which means the play morphs with each new cast configuration. The Starry Night performance is not only educational for the audience; but also exemplifies recovery in action.

## SAVONA

### INDIGENOUS HOMELESSNESS IN EDMONTON

PATRYCJA KUJAWA (MANAGER OF DATA & ANALYTICS); JARROD BAYNE (CHIEF STRATEGY OFFICER)  
HOMEWARD TRUST EDMONTON

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Savona

With more data at our fingertips than ever before, our understanding of Indigenous homelessness in Edmonton continues to evolve. Taking a deep dive into the data, we are able to explore community need, inflow into homelessness, and the experience in homelessness intervention programs specific to Indigenous peoples. These findings cause us to question some of our assumptions, while also continuing to shape and reinforce the actions taken in the sector to address the staggering over-representation of Indigenous peoples among Edmonton's homeless.

### THE CALGARY HOMELESS FOUNDATION ALMANAC

NICK FALVO (DIRECTOR RESEARCH & DATA) CHIDOM OTOGWU (RESEARCH & DATA ANALYST)  
CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Savona

Data on affordable housing and homelessness is often available, but rarely in one place. To address this challenge, the Calgary Homeless Foundation is compiling important data on affordable housing and homelessness in one place, calling it the "Calgary Homeless Foundation Almanac." This presentation will discuss what data is available through this effort, where you can find it, and what you can do with it.

## MARSEILLE

### TRUST THE PROCESS: A CASE FOR INDIGENOUS PARTICIPATORY LEARNINGS AS TRAINING FOR AGENCIES, TEAMS AND FRONT LINE STAFF

KEN ARMSTONG (OSKAPEWIS/INDIGENOUS CULTURAL & EDUCATIONS HELPER); NICHOLAS BLOUIN (DIRECTOR OF YMCA HOMEWARD BOUND PROGRAM)  
HOMEWARD TRUST; AND YMCA EDMONTON

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Marseille

This session will explore how having consistent and ongoing access to Indigenous cultural and ceremonial activities to Housing First teams and staff have transformed interactions with participants. Homeward Trust Edmonton created a position that facilitates ongoing, Indigenous cultural and ceremonial learning opportunities for Housing First sector staff and agencies. Participants will hear how the position came to be, the model and benefits to land based, experiential learning. Participants will also hear from a manager from a Housing First team who will speak to their experience and how learning through participation has informed their practice.

### HELPING FAMILIES STAY HOUSED: COLLABORATING TO PREVENT FAMILY HOMELESSNESS

ANGELA CLARK (DIRECTOR, FAMILY PORTFOLIO); LISA GARRISEN (DIRECTOR OF PROGRAMS); SABRINA SONG (SYSTEM PLANNER)  
ASPEN FAMILY COMMUNITY NETWORK SOCIETY; CHILDREN'S COTTAGE SOCIETY; CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Marseille

In 2015 15,600 Calgarian households were found to be at high risk of homelessness and the 2016 Calgary Point-In Time Count identified that 199 families and 338 children were living in homelessness. Therefore, there is an urgent need to not only end family homelessness but to prevent it from ever occurring. In 2016, funded by the Calgary Homeless Foundation, The Children's Cottage Society and Aspen Family & Community Network Society came together to work on a solution and in April 2018 launched "Helping Families Stay Housed", a toolkit for the community to help prevent family homelessness. This presentation will focus on the content of the toolkit, highlight the learnings that came out of this collaboration and discuss the community education sessions that are offered along with the toolkit. It is hoped that by sharing this, other communities will be inspired to come together and work in innovative ways to prevent and ultimately end family homelessness.

## SANTANO

### THE BALANCE WHEEL

DONNA BISHOP (CULTURAL CONNECTIONS HELPER)  
RED DEER NATIVE FRIENDSHIP SOCIETY

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Santano

An interactive sharing of experiential knowledge with cognitive, traumatic brain injury, language barriers, cultural barriers, with information collected that implemented with this population which engages the creative part of the brain in order to achieve maximum information in a simplistic time sensitive tool. This is a simplistic cultural tool that is all inclusive for all races, genders, and cultures that gathers information quickly in an interactive way while keeping in mind time management. The teaching of a tool that will identify areas of imbalance and balance in a person's life.

## MONACO

### IMPACT OF PARTNERSHIPS: CALGARY HOUSING'S EXPERIENCE

AMINDA GALAPPATHTHI (MANAGER CLIENT SERVICES); MEAGHAN BELL (STRATEGIC BUSINESS)  
CALGARY HOUSING COMPANY

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Monaco

This presentation will share Calgary Housing Company experiences, and approaches to developing partnerships across the housing continuum in order to achieve common goals as well as encourage dialogue on collaboration and integration between the housing and homeless sectors. What is the role of affordable housing providers in preventing and ending homelessness?

Examples will cover partnerships from shelter, Housing First programs, and homeownership opportunities.

### HOUSING CHRONIC SHELTER STAYERS THROUGH COLLECTIVE IMPACT: DATA DRIVING INNOVATIVE COLLABORATION TO EFFECTIVELY TARGET AND TRIAGE INTO HOUSING FIRST PROGRAMS

STEVEN RICHARDSON (SYSTEM PLANNER); CANDICE GIAMMARINO (SYSTEM PLANNER); CANDISE KNOBBE (MANAGER OF HOUSING)  
CALGARY HOMELESS FOUNDATION; THE CALGARY DROP IN AND REHAB CENTRE

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Monaco

The Calgary Homeless Foundation (CHF), in conjunction with the 3 prominent single adult shelters in the City of Calgary utilized shelter data to launch an innovative pilot project to offer housing and case management support to persons that have experienced chronic homelessness in our homeless shelters. CHF identified chronic homeless shelter stayers using K-mean clusters and through collaboration with our Housing First programs, were able to identify, approach and intake persons into a housing first program that matched the needs of the chronic shelter stayer. Through the creation of this innovative collective impact program, we have been able to support the referred persons in their own housing for 5,970 total days and divert this same group of people that have stayed in one of or all three of the Calgary shelters for 84,769 total days.

## BOARD ROOM 2

### COLLABORATION TO PREVENT AND ADDRESS OLDER ADULTS

RAYNELL MCDONOUGH (ISSUE STRATEGIST WITH CALGARY NEIGHBOURHOODS AT THE CITY OF CALGARY); ALISON LOEWEN (TEAM LEAD AT PETER COYLE PLACE)  
CITY OF CALGARY; AND TRINITY PLACE FOUNDATION

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Board Room 2

The Older Adult Council of Calgary (OACC) is a collaboration of key organizations in the seniors sector. It is committed to ensuring that older adults, especially vulnerable seniors, have access to effective services and can age well. This presentation will provide an overview of the contributions that OACC has made to research, collaboration, and capacity-building to address the needs of older adults with mental health issues who are at risk of homelessness. Recommendations from recent position papers on the topics of older adult homelessness and collaborative education and training for seniors housing providers will be discussed.

### IMPACT OF NATURAL DISASTER ON VULNERABLE SECTOR

JENNIFER RIDEOUT (HOUSING FIRST SUPERVISOR)  
CENTRE OF HOPE FORT MCMURRAY

**Date:** June 12, 2018 **Time:** 1:30 - 2:45 **Room:** Board Room 2

The presentation will consist of the impacts on our vulnerable sector of a community evacuation due to natural disasters. Some topics touched on will be the value of insurance, contact information, impacts on staffing, lessons learned, recommendations and client testimony.

# BLOCK 5 (3:15 – 4:30)

## PALERMO

### ADVERSE CHILDHOOD EXPERIENCES: A KEY PIECE TO UNDERSTANDING HOMELESSNESS

EMILY WONG (RESEARCH & EVALUATION MANAGER); KRISTEN BODA (RESEARCH & REPORTING COORDINATOR)  
CUPS (CALGARY URBAN PROJECT SOCIETY)

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Palermo

The presentation will begin with a quick overview of the landmark Adverse Childhood Experiences (ACEs) Study, which links early adverse experiences to future health and social problems as adults. We will then talk about the importance of using ACE Study research within social-serving organizations and show how ACEs play a key role in why individuals end up homeless, and thus is an important piece of ending homelessness. The rest of the presentation will then focus on CUPS' experiences with the ACE Survey as a way for other organizations to take these learnings and apply them within their own work; we will touch on how we have implemented the ACE Survey across the organization, our data findings and results, and share our next steps.

### WOMEN'S HOMELESSNESS: A MACRO PERSPECTIVE

ALICIA KALMANOVITCH (RESEARCH & POLICY ANALYST)  
CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Palermo

Women's homelessness is a unique social issue. Women can be influenced by macro factors and experience homelessness differently than men. This presentation will look at women's homelessness in Canada through a macro lens and consider how labor markets, income assistance, housing, and homelessness-specific policies affect this group of people. Safe, affordable housing is an elemental component of the discussion on women's homelessness, which will be discussed. Participants will leave with an increased understanding of women's homelessness in Canada, and ideas for how they can contribute to change.

## SAVONA

### ASPECTS OF BEHAVIORAL CHANGE - WHY IS IT SO HARD TO CHANGE?

BORIS LESAR (DIRECTOR CLINICAL OPERATIONS)  
THE MUSTARD SEED

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Savona

Change is often difficult and frustrating for an individual trying to change as well for practitioner facilitating change. Even with best motivational techniques it is difficult to assist clients moving forward. This presentation answers some of the questions regarding change. The presentation will integrate developmental, psychological and social aspects of change and offer practical strategies on working with clients.

### NEVER GIVE UP

ELISE OLSON (TEAM LEADER), CHERYLE SKLAPSKY (INTAKE AND RESOURCE COORDINATOR)  
CALGARY KEYS TO RECOVERY SOCIETY

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Savona

Innovation-Keys to Recovery is a unique program in that we offer a marriage between both the Abstinence based model of recovery and Harm Reduction model. Although the ultimate goal is sobriety, we continue to work with our clients throughout the stages of change recognizing that recovery is not linear. They will never be discharged due to a relapse if they have the desire for sobriety.

## MARSEILLE

### E4C FINANCIAL MANAGEMENT HUB; FINANCIAL STABILITY AND EMPOWERMENT

VIOLET BIRD (PROGRAM MANAGER); JEREMY REIMER (FINANCIAL ADMINISTRATOR)  
E4C FINANCIAL MANAGEMENT HUB EDMONTON

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Marseille

This presentation is a summary of the history, operational strategies and outcomes of E4C Financial Management Hub; a team within E4C that focuses on finances and walking alongside clients struggling to maintain housing, battling addictions, mental illnesses and/or facing other barriers. FM Hub assists clients mainly through the use of a Financial Administrator, an individual that works 1-on-1 with a client to plan short and long term spending and enable the client to be more successful with money matters. This unique approach to financial empowerment has led clients to experience increased housing and mental health stability, savings accumulation and financial autonomy.

### HOUSING FIRST FOR CLIENTS/PARENTS WITH FASD USING THE PCAP PHILOSOPHY

PAM VANVUGT (SUPERVISOR PARENT CHILD ASSISTANCE PROGRAM PCAP); SOPHIE JASSAT (PARENT ADVOCATE PCAP)  
MCMAN CALGARY AND AREA

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Marseille

This workshop will explore why Housing First needs to grow to support clients with FASD. We will discuss how to weave the models together and how to incorporate the models into a seamless practice to increase success when working with clients with FASD. Strategies and approaches for working with this client group will be presented. We will examine how working through an FASD informed lens using these models impacts the work that we do with the women/men we support. We will also discuss how advocating for time extended supports for clients with or suspected of FASD In Housing First can lead to successful housing. This workshop will allow participants to share celebrations, learn from our experience and inspire change in housing clients with FASD.

### BEYOND HOUSING FIRST

DAMIAN BOTTRELL, AMANDA LEE (RED DEER HOUSING TEAM)  
THE OUTREACH CENTER HOME FOR THE WOMEN'S OUTREACH

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Marseille

Let's take the time to look beyond the 12-18 months with individuals and families who continue to work hard at successfully being housed and how the intervention has helped them, and what continued services are required to remain successful. What this consists of is looking within your community and working collaboratively with other agencies and services to develop the supportive network that we all need in our lives.

## SANTANO

### PREVENTING HOMELESSNESS WITH DIVERSION

ANDREA NESS (TEAM LEAD HOUSING ACCESS); JESIKA LEFEBVRE (MANAGER, HOUSING SERVICES)  
HOMEWARD TRUST EDMONTON, BISSELL CENTRE

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Santano

It is well known that diversion is a necessary strategy to end homelessness. Edmonton's diversion interventions have been planted within the collaboration between coordinated access and local agencies committed to working with vulnerable individuals and families. The goal of diversion is to reduce new entries into chronic homelessness, by providing housing focused resources upstream of housing first interventions. Examples of how diversion is utilized in multiple settings will be included.



## HELPSEEKER: TECHNOLOGY-LED SOCIAL INNOVATION TO PREVENT & END HOMELESSNESS

DR. ALINA TURNER (PRINCIPAL); TRAVIS TURNER (CHIEF OPERATING OFFICER); JAIME ROGERS (MANAGER HOMELESS & HOUSING DEVELOPMENT); SHANE REMPEL (SYSTEM PLANNER)  
TURNER STRATEGIES; TURNER INNOVATIONS; MEDICINE HAT COMMUNITY HOUSING SOCIETY, CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Santano

Imagine the impact if we put a fraction of the innovation we see in the technology field to social issues. This session will explore technologies put to use in preventing and ending homelessness. Dr. Alina Turner will provide an overview of the impact of technology on social innovation; Jaime Rogers will give an update on Medicine Hat's homelessness and poverty work leveraging technology. Travis Turner will introduce the HelpSeeker app - developed to help anyone in search of services and programs, whether these are shelter, housing, education, counselling, health services, domestic abuse, bullying, recreation, etc. Shane Rempel (CHF) will present the implementation and usefulness of HelpSeeker in Calgary's efforts to prevent and end youth homelessness (Refresh).

## MONACO

### FROM SHELTER TO HOUSING: HOW AGENCY PARTNERSHIPS CAN KEEP CLIENTS HOUSED

LYLE BOEHLKE (CASE MANAGER); KYLE OVENS (CASE MANAGER); KATE DUGGAN (CASE MANAGER)  
THE ALEX, THE CALGARY DROP-IN AND REHAB CENTRE

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Monaco

The objective of this presentation is to share the collaborative strategy between shelter and housing programming to assist chronically homeless individuals in attaining and maintaining housing opportunities through the processes of warm transfers and dual case management.

### REDUCING ACUTE CARE USE IN LOW-INCOME INDIVIDUALS WITH COMPLEX SOCIAL NEEDS, ADDICTIONS, HEALTH AND MENTAL DISORDERS

DR. VAN NGUYEN (HEALTH DIRECTOR)  
CUPS (CALGARY URBAN PROJECT SOCIETY)

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Monaco

Connect 2 Care (C2C) is a partnership between CUPS Calgary, Alpha House, Calgary Allied Mobile Palliative Program (CAMPP) and the O'Brien Institute at University of Calgary. It aims to bridge the gap from hospital to community. C2C is a mobile outreach team that helps patients with system navigation, advocacy and aims to improve health outcomes. The presentation will aim to describe what C2C does, present early data and describe the work of community collaborations in Calgary.

### THE CLIENT ACTION COMMITTEE: LIVED EXPERIENCE WORKS!

MICHAEL GRANT (SYSTEM PLANNER)  
CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Monaco

The goal of this presentation is to provide you with information on how to create a lived experience advisory committee to inform your own organization. The presentation will be delivered by the Client Action Committee (CAC), who have been acting as a lived experience advisory committee to the Calgary Homeless Foundation since 2012. In this time, the group has accomplished a variety of different projects to benefit those who are or have experienced homelessness in Calgary (i.e. The Homeless Charter of Rights, The Longest Night of the Year memorial etc.). They also work tirelessly to create awareness, act as advocates and fight stigmatization. The group has considerable in-depth knowledge about issues related to homelessness and know that is best practice to consult with those who have experienced it directly.

## BOARD ROOM #2

### A DEVELOPMENTALLY SUPPORTIVE YOUTH HOUSING MODEL

LISA HARRIS (PROGRAM MANAGER FOR YOUTH HOUSING)  
CALGARY JOHN HOWARD SOCIETY

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Board Room 2

Presenters will discuss how clients are placed in the program. Once in the program, clients are supported in accessing a number of possible placements within a "foyer, hub and spoke" housing model. Place-based housing (hubs) offer on site support and living skills development while a variety of more independent placements (spokes) can be offered to youth with the hubs acting as an ongoing resource or home to fall back on. Once youth are accepted into the program caseworkers work with clients utilizing a strength based SPDAT case management tool. Housing First and the Foyer Model will be highlighted as the basis for the structuring the program.

### THE ALBERTA ALTERNATIVE BUDGET

NICK FALVO (DIRECTOR RESEARCH & POLICY)  
CALGARY HOMELESS FOUNDATION

**Date:** June 12, 2018 **Time:** 3:15 - 4:30 **Room:** Board Room 2

Budgets are always about choices, and that principle has inspired alternative budgeting exercises across Canada for over two decades. The inaugural Alberta Alternative Budget, released this year, was written in collaboration with individuals in the non-profit sector, labour movement and advocacy sector. It provides a wish list of spending initiatives, along with a plan to finance them. This may become an annual exercise, and this presentation will provide a broad overview of the project (including a discussion of its relevance to Alberta's homelessness sector).

## ALBERTA RURAL DEVELOPMENT NETWORK (ARDN) HOSPITALITY ROOM

JOIN THE ALBERTA RURAL DEVELOPMENT NETWORK (ARDN) FOR A NETWORKING OPPORTUNITY THE SECOND NIGHT OF THE CONFERENCE!

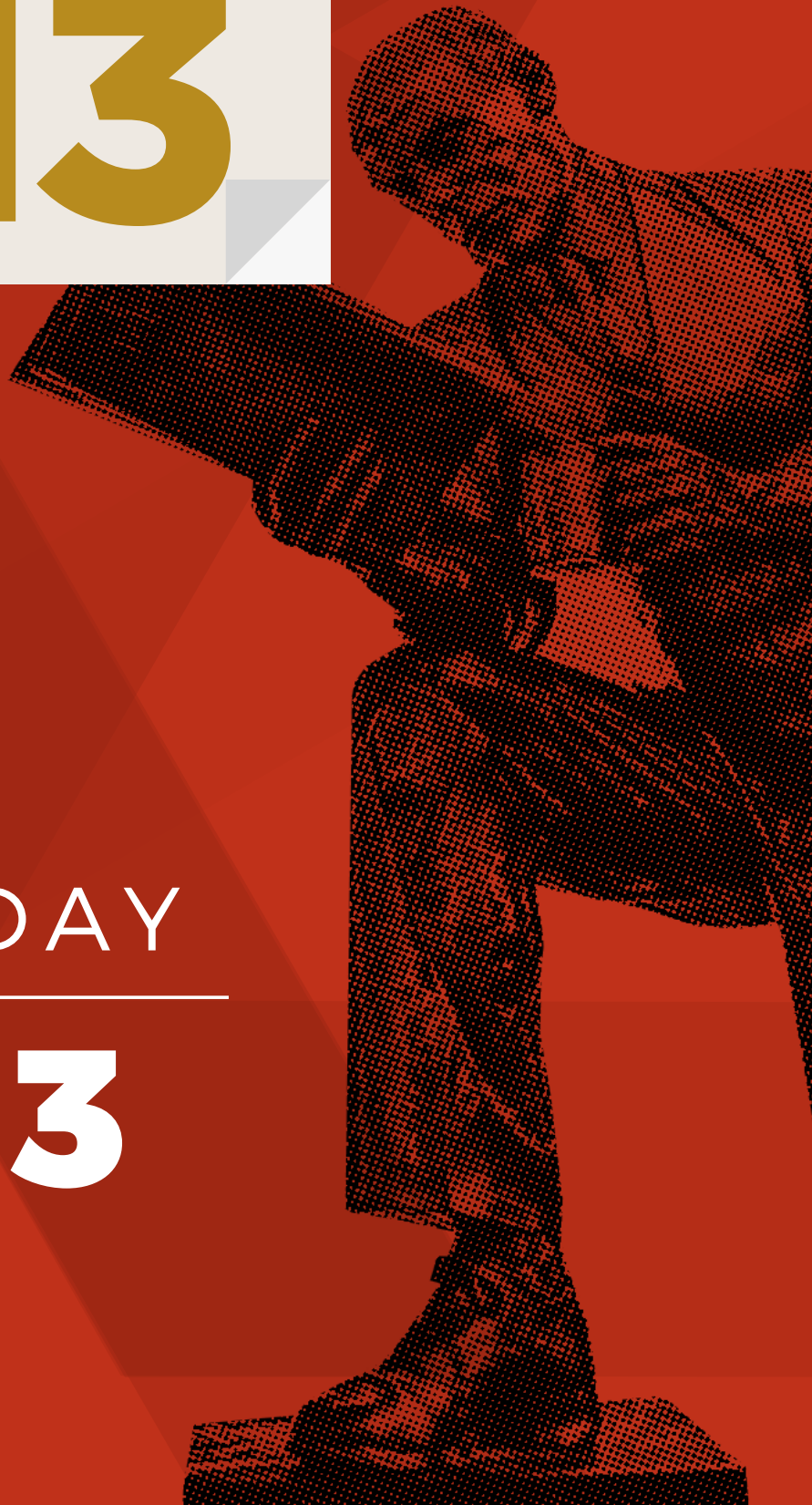
**Date:** June 12, 2018 **Time:** 8:00 - 10:00 **Room:** Vice Presidential Suite (Room 916)

The ARDN invites all 7 Cities Conference delegates to join us on Tuesday evening between 8:00pm & 10:00pm for networking and socializing. Drop by to learn about and discuss homelessness and affordable housing issues in rural communities and areas of Alberta outside the 7 Cities, how they connect with homelessness and housing concerns in the 7 Cities, and the work ARDN is doing to find solutions. Appetizers and beverages will be served.



DAY

3



# BLOCK 6 (7:15 – 9:20)

## SPECIAL EVENT CENTRE

### BREAKFAST

**Date:** June 13, 2018 **Time:** 7:15 - 8:08 **Room:** Special Event Centre

### WELCOME REMARKS

KATHERINE SCHMIDT, HOMELESS INITIATIVES SUPERVISOR  
THE CITY OF GRANDE PRAIRIE

**Date:** June 13, 2018 **Time:** 8:08 - 8:10 **Room:** Special Event Centre

### OPENING PRAYER

ELDER LYNN JONASSON  
RED DEER URBAN ABORIGINAL VOICES SOCIETY

**Date:** June 13, 2018 **Time:** 8:10 - 8:15 **Room:** Special Event Centre

Lynn is a long time resident of Red Deer and a well respected traditional Elder as identified by his community. He works alongside his wife of 38 years, Corky, and together they have a son- River, as well as many other adopted children and relatives. He is a member of the Fisher River Cree Nation located in Treaty 5 land. His community work includes many years as Elder support in the field of addictions at Red Deer Safe Harbour Society as well as Elder support with Vantage Community Services primarily with children in foster care. Lynn was one of the individuals that began the Wellbriety programming in Red Deer, an indigenous way of working through the 12 steps of sobriety. Lynn was passed the teachings of the traditional sweat lodge that is located at Fort Normandeau Red Deer as well as other ceremonies from his traditional teacher George Goodstriker and other elders. Lynn is a member of Red Deers Urban Aboriginal Voices Society and a member of the National Collective of Walking With Our Sisters Missing and Murdered Indigenous Women Initiative. He is involved with the Red Deer Remand and the Alternative School as Elder support and volunteers at Red Deer Regional Hospital and Pe' Sakastew ("Pay sag a stay o") Healing Center for men in Maskwacîs.

### BREAKFAST PLENARY INTRODUCTION

SHAUNA COX, HOUSING FIRST PROGRAM SPECIALIST, COMMUNITY AND SOCIAL DEVELOPMENT  
THE CITY OF LETHBRIDGE

**Date:** June 13, 2018 **Time:** 8:15 - 8:30 **Room:** Special Event Centre

### BREAKFAST PLENARY

DR. DAVID SWANN, CATHARINE HUME, JAIME ROGERS, TIM RICHTER

**Date:** June 13, 2018 **Time:** 8:30 - 9:15 **Room:** Special Event Centre

Alberta is acknowledged for its progressive and deliberate strategies in addressing homelessness. Over the past decade, Housing First has been proven as a philosophy that works – for most. The application of a systems approach has, however, revealed that a small segment of the population experiencing chronic and episodic homelessness continues to have difficulty engaging with supports and services. This panel will explore innovative approaches and challenging questions to probe into what's next. What does Alberta need to do to maintain its collaborative leadership in ending homelessness, today and in the future?

## SESSION REMARKS

KATHERINE SCHMIDT, HOMELESS INITIATIVES SUPERVISOR  
THE CITY OF GRANDE PRAIRIE

**Date:** June 13, 2018 **Time:** 9:15 - 9:20 **Room:** Special Event Centre

## BLOCK 7(9:30 – 10:45)

### PALERMO

#### POINT IN TIME COUNTS: LESSONS AND FINDINGS FROM THE LAST 10 YEARS

ALICIA KALMANOVITCH (RESEARCH & POLICY ANALYST; KYLA FISHER (HOMELESS COUNT COORDINATOR)  
CALGARY HOMELESS FOUNDATION; HOMEWARD TRUST EDMONTON

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Palermo

This presentation will cover the evolution of Point in Time Counts in Alberta. Looking back at the history of PIT Counts and especially the last 10 years, this presentation will highlight the changes and lessons learned. The presentation will also include interesting findings that have come out of PIT Counts.

#### 20,000 HOMES CAMPAIGN IN ALBERTA

MARIE MORRISON (DIRECTOR 20K HOMES CAMPAIGN)  
CANADIAN ALLIANCE TO END HOMELESSNESS

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Palermo

The 20,000 Homes Campaign aim is to end chronic homelessness in 20 communities and house 20,000 of Canada's most vulnerable homeless people. Eight Alberta communities are currently participating in the 20,000 Homes Campaign (7 Cities plus Leduc). This presentation would provide an overview of where Alberta communities are at in the process, celebrates success and talk about next steps in the Campaign. The presentation would be of interest to CBO's, anyone wanting to learn more about 20KHomes, and anyone interested in ending chronic homelessness.

### SAVONA

#### REDUCING INEQUALITY THROUGH SOCIAL ENTERPRISE

COOKIE HEBERT (INTERIM EXECUTIVE DIRECTOR); GREG FITCH (EMPLOYMENT PRACTITIONER)  
COSMOS GROUP

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Savona

Come and learn about the journey of RISE Ventures Ltd, a social purpose business hub operated by Cosmos Group of Companies. We are excited to share details of our partnership with Catalyst Kitchens, the evolution of our mandate, and our current community capacity building efforts. Lastly, we will share our learnings from our recent launch of Karma Café; and highlights of future projects.



## ENGAGING PURPOSEFUL COMMUNITY: INTERPERSONAL PROCESSES AS PART OF PERMANENT SUPPORTIVE HOUSING AND CASE MANAGEMENT

LANDON HILDEBRAND (DIRECTOR OF HOUSING AND CLINICAL DEVELOPMENT)  
THE MUSTARD SEED EDMONTON

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Savona

Intentional community and relationship can be one of the more challenging aspects of both permanent supportive housing and case management. Is it possible to maintain healthy boundaries and focused case management while still embracing community through relationship? In this presentation we will take a look at research from psychology and social work regarding evidenced based practice along with practical examples around building community and healthy supportive engagement of interpersonal processes.

## MARSEILLE

### NAVIGATING YOUTH OUT OF HOMELESSNESS

TANYA WALD (EXECUTIVE DIRECTOR); ASHLEY JORDAN (YOUTH NAVIGATOR); LEANNE ASPEN (FASD PREVENTION CONVERSATION FACILITATOR)  
GRANDE PRAIRIE YOUTH EMERGENCY SHELTER; GRANDE PRAIRIE NORTHWEST FASD

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Marseille

It is no surprise or secret that our youth tend to fall through the service cracks, especially as they are transitioning out of child & youth supports and into the adult world. This presentation will review the role and importance of providing stronger wrap around supports for youth struggling with homelessness in order to ensure long term success and independence.

### MODERN OUTREACH - MOVING FROM A FLASHLIGHT IN THE FOG, TO A LIGHTHOUSE IN THE CLEARING

JEFF GRAY (EXECUTIVE DIRECTOR)  
CORNERSTONE YOUTH CENTRE

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Marseille

Jeff has presented on the topic of outreach since 2010, changing mindsets on how to engage, reach, and find youth through is inspiring personal lived experience story. Jeff describes it as the following: "I used to see outreach as me walking in a thick fog with a flashlight looking for lost youth, and trying to convince them that there is a safe place if they followed me, but now I know that you can build a light house in the clearing, and the youth want to find it. Whether it is; sports, music, food, games, or academics, most youth want to find their launching pad for success, and youth centres are that. Which do you prefer? Door to door salesmen that nobody wants to talk to, or a trade fair that people choose to go to."

## SANTANO

### HOUSING STABILITY FOR SURVIVORS OF DOMESTIC VIOLENCE

HAROLD PLISZKA (MANAGER OF CLINICAL SERVICES & PROGRAM); HAYLEY LYNCH (PRACTICUM STUDENT)  
DISCOVERY HOUSE FAMILY VIOLENCE PREVENTION SOCIETY

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Santano

In this presentation, we will outline how domestic violence survivors become a part of the 'hidden homeless' population. This is due to just a small fraction of women fleeing their abusive partners, and an even smaller percentage of whom access housing shelters. We will communicate how Discovery House is adopting the Housing First values by addressing the chronic homelessness that threatens survivors of intimate partner violence. Lastly, we will outline some of the key issues involved in community housing models, such as a lack of security and financial barriers, and how Discovery House is working to address these barriers through trauma-informed practice.

## WELLNESS - GROWING OUR AGENCY'S CULTURE

KIMBERLEY MACKINNON, TAMARA VAN RENSBURG; KERRY LOWE (WELLNESS INITIATIVE TEAM)  
CANADIAN MENTAL HEALTH ASSOCIATION (RED DEER)

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Santano

Wellness. A small word with such endless possibilities. We are told to look after ourselves, but how are we actually doing it? When we are well, we are better able to support others to their own wellness. Join our team for a brief and peaceful interlude in celebration of wellness in its many forms.

## MONACO

### INTEGRATION OF HOUSING AND WELLNESS SERVICES - 1 YEAR DATA REVIEW

BORIS LESAR (DIRECTOR OF CLINICAL OPERATIONS, HOUSING & WELLNESS)  
THE MUSTARD SEED

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Monaco

The Wellness Centre at the Mustard Seed has been opened for a year and a half. In this presentation the speaker will present cumulative one year demographic as well as most recent outcomes data. The presentation focuses on evidence based service provision.

### THE PROVISION OF DENTAL CARE TO EMERGENCY SHELTER USERS CORRESPONDS TO LOWER SHELTER USE OVER TIME

ALI JADIDZADEH (SENIOR RESEARCHER); DANIEL DUTTON (POST DOCTORAL FELLOW, SCHOOL OF PUBLIC POLICY)  
CALGARY HOMELESS FOUNDATION AND UNIVERSITY OF CALGARY (SCHOOL OF PUBLIC POLICY)

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Monaco

We used wellness program linked to shelter utilization data to determine whether receiving dental care is predictive of fewer shelter stays and a greater likelihood of not using shelters over four years. We match dental care recipients stayed in shelters more than non-recipients, but recipients used fewer shelter stays after 2 years and beyond. The results are consistent with the idea that people experiencing homelessness can benefit from relevant health care services, like dental care, if easily accessible.

## BOARD ROOM 2

### LEAD YOURSELF FIRST USING PROFESSIONAL BOUNDARIES

BARB BARBER (EXECUTIVE DIRECTOR)  
CENTRAL ALBERTA WOMEN'S OUTREACH

**Date:** June 13, 2018 **Time:** 9:30 - 10:45 **Room:** Board Room 2

Professional boundaries are vital in social care work because we are working on a deep level with vulnerable people. This means that we have a responsibility to them to do things to the best of our ability and to ensure that our help and support does not damage or disenfranchise them. Knowing the differences between personal and professional relationships can help you recognize when professional boundaries between the two may be blurred or crossed.

# BLOCK 8 (11:00 – 12:00)

## PALERMO

### INCLUDING THE VOICE OF THE HOMELESS IN SERVICE DELIVERY AND PLANNING

GAYNOR HOLEC (GROUP COORDINATOR)  
VOICE OF THE VOICELESS LIVED EXPERIENCE GROUP GRAND PRAIRIE

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Palermo

The creation of a lived experience of homeless group in Grande Prairie. How the Voice of the Voiceless homeless can make an impact in community, in service delivery and in the lives of those participating in the advocacy group. This is a presentation of the process to start the group, the participatory action research being done by the group and the stories of participants of the group.

### CALGARY YOUTH ADVISORY TABLE - INFLUENCING POLICY, IMPROVING SERVICES AND CREATING AWARENESS ABOUT YOUTH HOMELESSNESS

SHANE REMPEL (SYSTEM PLANNER); SUZANNE LEACOCK (ALBERTA HEALTH SERVICES)  
CALGARY HOMELESS FOUNDATION – YOUTH ADVISORY TABLE

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Palermo

History and creation of the YAT and the stories of what brought the youth to YAT - Role of the YAT within the Calgary Youth Sector and larger community - Youth Panel where youth will discuss how they joined the YAT, what they have been able to accomplish and what - this experience means to them personally

## SAVONA

### THE TRAVELLING ART THERAPIST: A CASE STUDY ON THE INTERFACE BETWEEN HOUSING FIRST, CULTURAL SUPPORT AND ART THERAPY

TAYLER SCHENKEVELD (CULTURAL SUPPORT SPECIALIST & ART THERAPIST)  
THE ALEX – PATHWAYS TO HOUSING

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Savona

Tayler Schenkeveld will present a case study on one individual's experience in Indigenous based art therapy held through a housing first program. As a Metis art therapist/researcher, Tayler will utilize the Indigenous research methodology to analyze the data. This case study is currently a work in progress. Expected findings are that the client will reconnect with traditional Indigenous practices that foster self esteem, feel a strong sense of community, and be able to socially construct her Indigenous identity.

### LIVED EXPERIENCE SUCCESS STORIES

CANADIAN MENTAL HEALTH ASSOCIATION RED DEER

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Savona

Housing First works! Come share some time with people who are doing great, living their stories, and enjoying being safe and respected.

## MARSEILLE

### MCMAN YOUTH, FAMILY AND COMMUNITY SERVICES: ARCADIA

ALYSA BAUMGARDT (HOUSING COORDINATOR)  
MCMAN YOUTH, FAMILY & COMMUNITY SERVICES (ARCADIA)

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Marseille

This presentation contains the processes and goals of the program and provides information on the day to day workings of Arcadia. Arcadia hopes to spread awareness about the program and to also express the importance of providing services for youth in the homeless population.

### CREATING A WORK-LIFE BALANCE

MARY EGGLETON (PSYCHOLOGICAL HEALTH & SAFETY ADVISOR)  
SUICIDE INFORMATION AND EDUCATION SERVICES RED DEER & AREA

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Marseille

Ensuring that we have a work-life balance is important to overall satisfaction. When we are experiencing an imbalance it can lead to stress, mental illness, and burnout. In this workshop participants will complete practical activities to focus on identifying aspects of their work-life balance that are demanding, how to find a balance and how to maintain that balance. Identifying life goals and learning to let go of what is not important will play a fundamental goal.

## SANTANO

### RECONCILIATION: A DECADE AFTER THE APOLOGY

ELLIOTT YOUNG (SENIOR MANAGER COMMUNITY & STAKEHOLDER ENGAGEMENT)  
HOMEWARD TRUST EDMONTON

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Santano

On June 11, 2008, Former Prime Minister Stephan Harper issued an apology on behalf of Canadians for the Indian Residential Schools system. As a promise from this apology, the Canadian government implemented the Indian Residential Schools Settlement Agreement and a cornerstone of the agreement was the Truth and Reconciliation Commission. This presentation will look back at this apology and go through the past ten years to explore how reconciliation has developed and what that means for the sector.

### WHAT WILL THE RECENTLY-ANNOUNCED FEDERAL HOUSING DOLLARS FOR INDIGENOUS PEOPLES MEAN FOR ALBERTA?

LANCE TAILFEATHERS (TRIBAL COUNCILLOR, KAINAI FIRST NATION); KENDALL PANTHER BONE (COORDINATOR OF SIKSIKA REBUILD TEAM) NICK FALVO AND NATOSHIA BASTIEN  
CALGARY HOMELESS FOUNDATION

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Santano

This year's federal budget included new housing investments for First Nations, Inuit and Métis people. This included \$600 million over three years for on-reserve housing and \$500 million over 10 years for housing for Métis people. In each case, this targeted funding is intended to accompany the respective federal housing strategies for each group, none of which have been released.

## MONACO

### REFLECTIONS ON RAIN CITY'S OVERDOSE RESPONSE

CATHARINE HUME (CO-EXECUTIVE DIRECTOR)  
RAIN CITY HOUSING VANCOUVER

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Monaco

As an organization that provides housing and supports to people who have experienced homelessness and other forms of marginalization throughout the Lower Mainland, RainCity Housing has been disproportionately impacted by the ongoing poisoning epidemic. Well before the public health emergency was named in BC, staff in a number of programs were observing higher than expected numbers of overdoses. Over the past 3 years, RainCity has been working with peers, staff and tenants to respond and provide safety for people who use drugs in our programs. Through this time we have developed a number of strategies and tactics to help support both tenant and staff safety and sustainability. This workshop will provide an opportunity to share learnings and reflections from our organization's experience to date.

## BOARD ROOM #2

### TOOLS FOR BUILDING SUSTAINABLE AFFORDABLE HOUSING

DEE ANN BERNARD, (EXECUTIVE DIRECTOR); JONN KMECH (PROGRAM MANAGER, HOMELESSNESS PARTNERING STRATEGY (HPS))  
ALBERTA RURAL DEVELOPMENT NETWORK

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Board Room 2

The Sustainable Housing Initiative is developing a step-by-step guide for CBOs to increase the stock of sustainable and cost effective affordable housing in their communities, while incorporating net-zero targets, the WELL Building standard, and a modular approach. This presentation will identify common challenges to building affordable housing in rural areas, a process to follow to build affordable housing, and tools we have developed to use in this process.

### PREVENTING HOMELESSNESS: A COLLABORATIVE APPROACH

VICTORIA MALDONADO, PROGRAM MANAGER  
ASPEN FAMILY AND COMMUNITY NETWORK

**Date:** June 13, 2018 **Time:** 11:00 - 12:00 **Room:** Board Room 2

Homelessness prevention is an increasingly pressing topic in policy and strategy. Within Calgary, Aspen and several other stakeholders have been active in providing prevention work for many years; in 2015, these agencies came together to create a coordinated collaboration effort arising from the pressing need to make access to the prevention services easy and accessible. Growing directly from the bottom up, this collaboration model has supported clients, staff, and agencies to better support at-risk populations in Calgary.

## BLOCK 9 (12:00 – 2:10)

## SPECIAL EVENT CENTRE

### LUNCH

**Date:** June 13, 2018 **Time:** 12:00 - 12:30 **Room:** Special Event Centre



## INTRODUCTION OF LUNCH KEY NOTE

SUSAN MCGEE, CEO, HOMEWARD TRUST EDMONTON  
CHAIR, 7 CITIES ON HOMELESSNESS AND HOUSING FIRST

**Date:** June 13, 2018      **Time:** 12:30 - 12:35      **Room:** Special Event Centre

## KEYNOTE

NATALIE NAPIER, LEAD COACH  
IN WITH FORWARD

**Date:** June 13, 2018      **Time:** 12:35 - 1:45      **Room:** Special Event Centre

**Natalie Napier** is lead coach at **In With Forward**. She holds a BA in International Development, an MA in (Canadian) History, and abandoned an all-but-thesis MA in Philosophy of Education. She has worked in community economic development for over ten years, where she has helped found social enterprises and cooperatives. Natalie finds the human kind of problems the most irresistible (but will quickly walk away from a computer on the blink.) The ways that communities produce different opportunities, experiences, and connections is, in her opinion, just gripping.

## CLOSING REMARKS & DOOR PRIZE DRAWS

SUSAN MCGEE, CEO, HOMEWARD TRUST EDMONTON  
CHAIR, 7 CITIES ON HOMELESSNESS AND HOUSING FIRST

**Date:** June 13, 2018      **Time:** 1:45 - 2:00      **Room:** Special Event Centre

## CLOSING PRAYER

ELDER LYNN JONASSON  
RED DEER URBAN ABORIGINAL VOICES SOCIETY

**Date:** June 13, 2018      **Time:** 2:00 - 2:10      **Room:** Special Event Centre

## SPECIAL THANKS

### THE 7 CITIES EXECUTIVE TEAM:



**Susan McGee**

Homeward Trust Edmonton  
Chair of 7 Cities



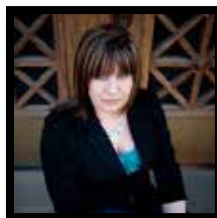
**Katherine Schmidt**

City of Grande Prairie



**Tricia Hercina**

The City of Red Deer



**Jaime Rogers**

Medicine Hat Community Housing  
Society



**Diana Krecsy**

Calgary Homeless Foundation



**Shauna Cox**

City of Lethbridge



**Kimberly Snow**

Regional Municipality of Wood  
Buffalo

### 7 CITIES ORGANIZING COMMITTEE

Ashley Eddy - Homeward Trust Edmonton  
Adam Goodwin - The City of Red Deer  
Cheryl Cooper - Regional Municipality of Wood Buffalo  
Devren Fawcett - Homeward Trust Edmonton  
Emily Bedford - Calgary Homeless Foundation  
Gayle Rees - Calgary Homeless Foundation  
Jaime Rogers - Medicine Hat Community Housing  
Society  
Jerry Firth - City of Lethbridge  
Jill Flett - The City of Grande Prairie

Joel Sinclair - Calgary Homeless Foundation  
Jonn Kmech - Alberta Rural Development Network  
Roxana Nielsen Stewart - Project Manager  
Shauna Cox - City of Lethbridge  
Stephanie Wall - The City of Red Deer  
Tricia Hercina - The City of Red Deer

### THANK YOU!

WE TRUST YOUR EXPERIENCE WAS INFORMATIVE, ENLIGHTENING AND INSPIRING.

# EXPLORE DOWNTOWN RED DEER

Meet our Ghosts, Dine at local Restaurants,  
and Party on the Ross Street Patio.

**TUESDAY, JUNE 12 | 5-7 PM**



FREE  
TRANSIT

GUIDED  
WALKING  
TOURS



PATIO  
MUSIC,  
FOOD +  
GAMES

CHALK  
ARTIST



Hop on the FREE Red Deer Transit bus to downtown where you can explore Red Deer's history through a 30 minute guided walking tour where you will meet Red Deer's Ghosts and hear their stories from the past.

#### **FREE TOURS**

**5:15 PM departs from Sorensen Station**

**5:45 PM departs from Ross Street Patio**

On Ross Street patio you can enjoy live music, local restaurants and large outdoor patio games. Watch a local artist create a sidewalk chalk image of the 7 Cities conference theme "A Decade of Progress, A Lifetime of Change"

First FREE bus departs from the Sheraton Hotel Special Events Centre to Sorensen Station in downtown Red Deer at 4:50 PM.

Busses will run approximately every 15 minutes with last FREE bus back to the Sheraton Hotel at 7:30 PM from downtown Sorensen Station.



This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



[illegible]

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[illegible]

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



Communication.  
Collaboration.  
Celebration.  
Creation.



**#endhomelessnessAB**  
**#AB7cities**